

Exhibit 10

QUESTIONNAIRE

		YES	NO
1)	Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2)	Will 9-1-1 be the primary published emergency telephone number within the area served by system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3)	Will automatic dialing type alarms be permitted on 9-1-1 lines/	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4)	Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5)	Will the PSAP have an emergency power source?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	What type? <u>Filtered generator with UPS</u>		
6)	Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7)	Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8)	If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? Not Applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9)	Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10)	Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11)	Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12)	Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP?	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
	<hr/>		
13)	Will the PSAP utilize a TTY PSAP Based Voice Annunciator?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
14)	Will 9-1-1 be the emergency number for TTY calls?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	If not, what telephone number will be utilized? <hr/>		
15)	Will adequate training be provided to PSAP personnel in the use of TTY's?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16)	Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
17)	If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?	<input type="checkbox"/>	<input type="checkbox"/>
18)	What response will be initiated by the PSAP for calls where verbal contact can not be established?		
	<u>Automatic TTY challenge and dispatch of officer</u>		
	<hr/>		
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THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

- | | YES | NO |
|--|-------------------------------------|-------------------------------------|
| 20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 21) Do you have procedures in place to accept and handle cellular 9-1-1 calls? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.? | | |

1. Work with company's, organization, elected officials to educate

each about the PS-ALI Law

2. Provide technical support to public and company's

- 23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number? ☒ ☐

- 24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? *(Please check appropriate item).*

- a. _____ Dedicated Directed
 b. _____ Tandem
 c. x Combination of a & b
 d. x Selective Routing

- 25) Is your selective router being provisioned by the local exchange carrier? ☒ ☐

- 26) Please provide in detail the features to be provided by your selective router.

ANI/ALI, forced disconnect, transfer, TTY support

router to router transfers, hold

- 27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725? ☒ ☐

- 28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialing? ☒ ☐

- 29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced? ☐ ☒

If yes, describe the power supply used to prevent a loss of operation.

- 30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question.

- 31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.